

24TH JULY 2020,

TACT TCI OVERVIEW



Covid Update Notice from TACT

by Ben Jones

I would like to begin this notice by acknowledging the challenges we are all facing and continuing to navigate due to the current covid related climate. Our admiration and well wishes are with all.

At present, circumstances are drastically changing on a regular basis. This weekend, we have seen a considerable increase in the number of covid related cases being spread throughout NSW, ACT and VIC. This has again resulted in additional hurdles including travel restrictions, social distancing changes and quarantine periods. In supporting TCI needs, we also need to prioritise the health and wellbeing of our TCI Trainers and Instructors.

TACT was optimistic that training would return in Brisbane in August, however following the fore mentioned restrictions, the Train the Trainer Course in Brisbane was unable to be facilitated. The scheduled updates in Brisbane will go ahead via a virtual platform.

The purpose of this notice is to keep you informed and provide plans to support the needs of TCI Trainers and agencies moving forward.

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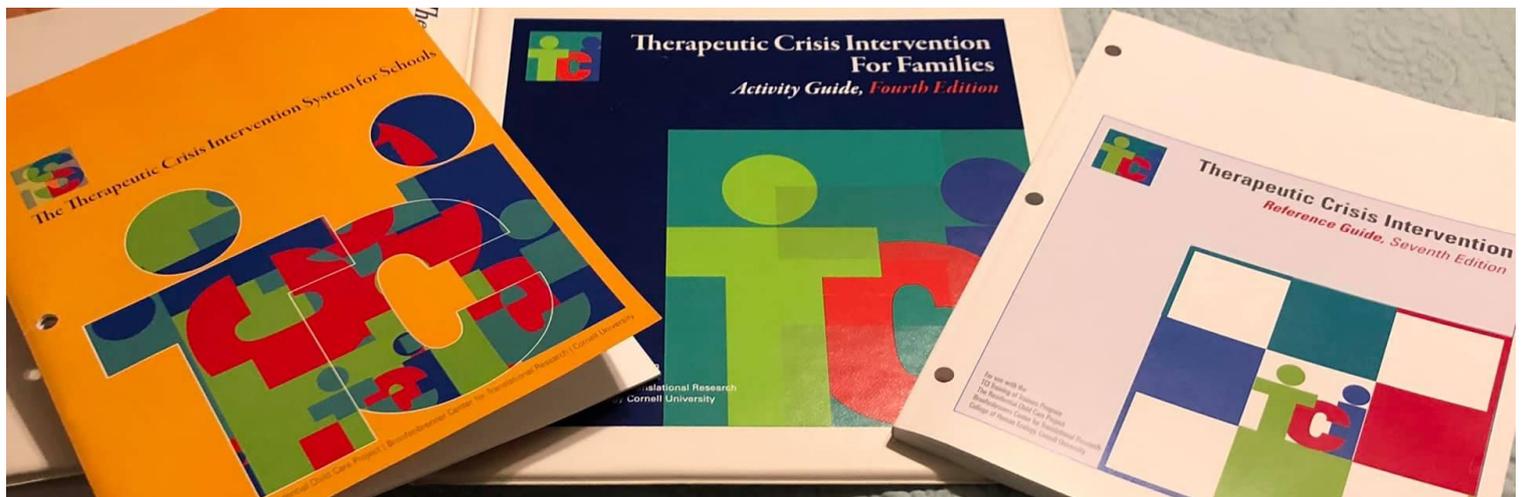
COURSE OFFERINGS & THE ADDITION OF VIRTUAL LEARNING UPDATES

TACT's intention & need- is to return to face to face training as soon as physically possible. Being that our Instructors are from various States and course occurrence is dependent on factors such as; travel restrictions, venue limitations and agencies willingness to send participants to non-essential training, this is proving difficult. Unfortunately providing concrete answers on upcoming face to face training's to our valued clients is not able to occur due to the constantly changing dynamics beyond our control. We thank you for your understanding.

TACT can advise that each scheduled course is being reviewed and assessed weekly. A final decision on whether we are able to facilitate face to face training is being made on the 15th of the previous month, allowing adequate time to advise participants and adjust arrangements if required.

Example: a FINAL decision will be made on September 15th for the monthly October training. A decision will be made on October 15 for the monthly November training etc.

5 Day Train the Trainer courses are limited to face to face training, however TACT will be facilitating virtual updates for certified TCI Trainers to attend and receive the new materials and content within TCI edition 7. The content additions have been extremely well received by those able to attend and we look forward to showing you all soon



TCI 7TH EDITION- TRAINER UPDATES

All TCI Updates are open for registration on the below link.

<http://www.tacttraining.org.au/courses/therapeutic-crisis-intervention-update>

If these courses are not able to be facilitated, the face to face training updates will be transitioned to 'Virtual Updates' completed via the zoom video conferencing platform. Our first virtual update occurred in July with success. The format of this training is 3 half-days as opposed to 2 full days. Reported benefits have included staff reducing travel days either side of the training as well as associated travel costs.

Details and requirements for attending the virtual updates are as follows;



- *Full attendance via the zoom platform over 3 days. The time for these updates are 9am-1pm.*
- *Trainers are required to have suitable internet access with ability to use a microphone and webcam with full participation throughout the training.*
- *Meet with the TCI Instructors for a 30 min pre training meeting. This is designed to complete a zoom tutorial and discuss expectations of the training.*
- *Pre course readings and a primer quiz will be completed prior to the 3 day update.*
- *Trainers maintaining any physical certifications will be required to submit these techniques via video to Instructors to assess post training.*
- *An online exam will occur during the virtual updates.*

TCT TRAIN THE TRAINER COURSES

Although the edition 6 to edition 7 updates are able to be facilitated and attended virtually by certified TCI Trainers, the 5 day train the trainer courses are unable to be delivered at this time via virtual platform.

The facilitation skills, core competencies and complexity of the training requires face to face training and assessment to occur. *Face to Face* Courses will resume as soon as possible by the TACT team.

At this time, TxT courses are open for registration for the remainder of 2020. Each offering is being assessed regularly with final decisions being made the month prior to the scheduled date. This is based on location, travel limitations and status of COVID-19 in that area. It may be determined that the course will be offered as a 4 day TxT for certification in the prevention and de-escalation without any physical interventions.

Train the Trainer Course Registration:

All 5 Day registrations are being managed manually. Registrations for the full train the trainer course on the website are listed as **'sold out'** to eliminate online bookings. This avoids issuing refunds and associated costs for cancelled courses due to covid restrictions.

If you are interested in registering interest for an upcoming TxT, please email admin@tacttraining.org.au

If courses are able to be facilitated, invoices will be provided to participants prior to training.

Please Note: A decision has been made this week to transfer the Melbourne Train the Trainer Course in September to Newcastle NSW due to VIC related Covid complications. Final decision on this occurring in Newcastle will be made on the 15th August.

Our next visit to QLD is scheduled in October and our next trip to WA will be in November. Links and registrations are as follows; <http://www.tacttraining.org.au/courses/therapeutic-crisis-intervention-train-the-trainer>

AGENCY DIRECT TCI TRAINING

At present, supporting children, young people and staff is needed now more than ever! As a result, Cornell have developed resources for TCI Trainers to deliver blended learning if face to face training is not possible due to the current covid climate. Face to face delivery is the intended design of TCI training and will always remain best practice.

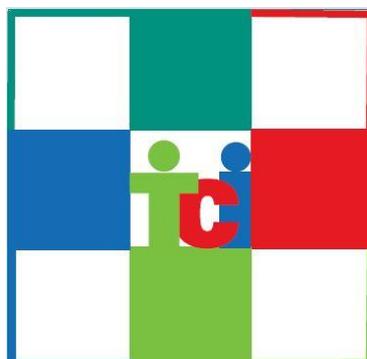
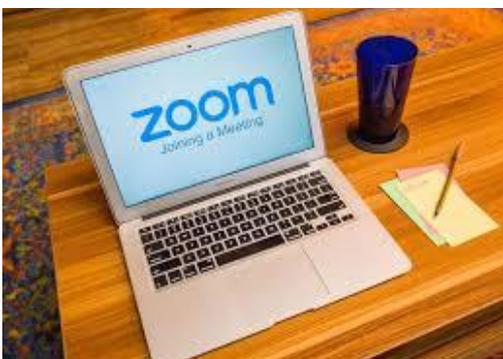
For TCI trainers required to deliver TCI in a blended design, this is completed through a combination of virtual learning, on the job training and assessment. This requires support from supervisors and access to an addendum activity guide to deliver **synchronous learning**.

Synchronous learning is interactive learning that contains live communication, activities and opportunities for discussion. Common platforms for this include Zoom, Skype & Microsoft Teams. Approved virtual learning methods does not include Cornell material being uploaded to self-paced e-learning platforms or software.

Please note: As TCI is a certification course, in order to meet full certification standards, participants are required to attend a face to face assessment session following the virtual learning to demonstrate competence in TCI knowledge and skills. If face to face training restrictions do not allow for this to occur, certification will be granted once the climate allows.

Any physical skills would require face to face delivery in addition to the virtual learning. Physical skills are required to be adequately trained in person and assessed as per trainer requirements due to the associated risk and need for absolute competence in this skillset.

Direct virtual training requires participants to have access to webcams, microphones and the use of a 'breakout room' function to effectively facilitate practice activities. For further support if face to face training cannot occur, please contact TACT.



ACCESSING SUPPORT

Both Cornell and TACT appreciate the demands all are under and would like to mention and remind all of the below forums for accessing support.

In addition to this, we encourage you to like both the **TACT** and **Residential Childcare Project** Facebook pages for the most current up to date resources and notices. These can be accessed by searching; '**Residential Childcare Project**' & '**TACT Tailored Training Courses**'

Community of Practice

We have been facilitating Community of Practice meetings via Zoom. These are currently occurring on a monthly basis and are designed to provide trainers with an opportunity to connect, network and share ideas and supports that they are implementing with their clients and staff. These are regularly advertised and contain registration links through the TACT facebook page.

Webinars

TACT & Cornell have facilitated free webinars on self-care and emotional competence for TCI Trainers. Following these webinars trainers are provided with materials to facilitate the refresher style webinar to their own trainers. Please keep an eye on the TACT facebook page to connect with these opportunities as they are offered.

Contact us

To further discuss support needs, accessing blended learning resources or to chat through ideas, reach out to tact at admin@tacttraining.org.au or on [1300 093 715](tel:1300093715)

RCCP Resource Page

Cornell have an abundance of Covid related supports and resources accessible on their website.

This can be accessed via;

[Cornell Covid Resource Centre](#)